

NORTH HERTS HOSPICE CARE ASSOCIATION

VOLUNTEER ROLE PROFILE

TITLE:	Qualified Counsellor to work with Children
ACCOUNTABLE TO:	Director of Patient Services
RESPONSIBLE TO:	Family Support Service Manager
UNDER THE SUPERVISION OF:	Child Bereavement Co-ordinator and Clinical Supervisor

OVERALL AIM: To support and attend to the emotional and psychological needs of pre-bereaved and bereaved children and young people

Provide individual, and potentially, family support to enhance communication in the family and to implement strategies to empower parents/carers to support their children.

The volunteer will demonstrate sensitivity to and have respect for different social, spiritual, cultural beliefs, values and practices.

The Volunteer will demonstrate a level of counselling skills commensurate with their status of qualified Counsellor with experience of working with children and apply these skills and abilities to their role in the Family Support Service.

Role Profile

1. Maintain the dignity and integrity of Garden House Hospice to the public and honour confidential information
2. Develop and maintain professional and ethically appropriate relationships with Children
3. Keep accurate and secure records as required, of all contacts with children; in accordance with the Hospice Policies and BACP recommendations
4. Complete electronic case records following individual support offered to children and young people in a timely fashion
5. Attend and participate in a supervision group in line with the recommended frequency, recommended in the BACP guidelines
6. Accept referrals, in discussion with the Child Bereavement Co-ordinator

7. Accept the guidance and decisions of the Family Support Service Manager, the Child bereavement Co-ordinators and Clinical Supervisor and other staff as appropriate
8. Attend and participate in an annual review
9. Attend quarterly volunteer support meetings
10. Attend annual mandatory training
11. Identify and take part in ongoing training as appropriate to the role
12. Work in accordance with the Family Support Service Operational Policy

Person Specification

13. The successful candidates will have achieved a level 4 diploma in counselling or similar and have some experience of working with children and young people, up to and including the age of 18
14. Experience of working in counselling with individuals since qualification
15. Be able to demonstrate on-going professional development since qualifying as a Counsellor
16. Hold membership of BACP and conduct their Counselling practice in line with BACP Code of Practice
17. Have a knowledge and understanding of safeguarding procedures for working therapeutically with children and young people
18. Have an understanding of the stages of development in children
19. Have current Professional Liability Insurance
20. Have an awareness and understanding of the issues that are raised for children who have a family member or loved one living with a life-limiting illness
21. An understanding of bereavement and loss and an ability to work effectively with these issues
22. Excellent communication and organisational skills
23. Able to work alone or part of a team
24. Able to manage the emotional impact of working within a hospice setting

25. Warm facilitating style with children, families and other professionals

26. Flexible and adaptable