

Volunteer Role Description



Registered Charity No: 295297

Position Title	Volunteer Counsellor
Location	Hospice / Community
Department	Family Support
Time Commitment	Minimum 3 hours per week (3 client hours) plus 1.5 hours of supervision fortnightly Plus bi-annual evening team meetings and 2-4 Saturdays of training per year

Role Description	<ul style="list-style-type: none"> - Counselling appropriate to the needs of patients, carers and the bereaved - Work within the BACP ethical framework - Follow GHHC policies, procedures and guidelines - Attend and participate fully in clinical supervision as required by the organisation - Attend and participate fully in team events and training as required by the organisation
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Key Responsibilities	<ul style="list-style-type: none"> - Provision of effective counselling and support
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Skills, Qualities and Experience	<p>Skills</p> <ul style="list-style-type: none"> ➤ Counselling qualification and registration with the BACP ➤ Be a student on a diploma course which works within the BACP counselling framework, or similar/equivalent ➤ Empathy and ability to work sensitively with the subject matter at the hospice ➤ Knowledge/experience of working with bereavement, loss or depression and anxiety ➤ In addition for work with children you will need experience in working with young people in a related context <p>Qualities</p> <ul style="list-style-type: none"> ➤ Self-reliance and self-awareness and an ability to use clinical supervision appropriately ➤ A good understanding of your own losses and bereavement journey ➤ Willingness to take on CPD relevant to the work ➤ It helps to have a sense of humour and be grounded with ability to self-care
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Benefits to you	<ul style="list-style-type: none"> ➤ Training/CPD (up to 4 Saturdays a year) on bereavement, loss and other relevant topics, ➤ BACP compliant supervision ➤ Dependable client hours for those working towards accreditation ➤ Hugely rewarding work and experience
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REWARDING

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Training	Garden House Hospice Care Induction Training. Other training as and when required.
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Supervising Staff Member	Jo Ansell, supported by Molly Ayre (non-clinical supervision)
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Supervisor's Contact Details	Jo.ansell@ghhospicecare.org.uk
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Senior Voluntary Services Advisor Contact Details	Tel: 01462 679540 (HR and Voluntary Services)
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Additional Comments	
This role is subject to a DBS check. At times, you will handle personal and sensitive information. Maintaining confidentiality is essential.	

About Garden House Hospice	
Garden House Hospice Care provides a wide range of services for patients, their carers, and families facing a life limiting illness. Free specialist palliative care is provided for over 500 adults a year living with advanced cancer, motor neurone disease or other life limiting illness in our community of 230,000 people in North Hertfordshire, Stevenage, Royston and surrounding villages. Our Values: *We are one team, with a shared vision *We place the patient & carer at the heart of everything we do *We respect everyone *We strive to continually learn and improve *We take pride in delivering a high quality service *We take inspiration from our community.	

Bus Route services to Garden House: 90, 91, 386. Approximately, 15 minute walk from Letchworth GC Railway station and town centre
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For more information and an application form, please contact Volunteer Services:

Garden House Hospice Care
Gillison Close, Letchworth Garden City, Herts, SG6 1QU
Telephone : 01462 679540

volunteers@ghhospicecare.org.uk
<https://www.ghhospicecare.org.uk>

Also see, <https://www.ghhospicecare.org.uk/volunteers/why-volunteer>

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