Items we cannot accept or sell

We are incredibly grateful to our supporters for the donations we receive, however there are some things that we can't sell for safety or legal reasons.

If you're not sure whether we can sell your donations, please take a look at our list below.

**Furniture and Homeware**
- Any Upholstered furniture without Fire Labels (as below)
- Furniture with damage, rips, tears, stained or in unsellable condition
- Veneered furniture that is damaged
- Any furniture that is damaged or has missing parts rendering them incomplete or unusable
- Candles

**Electrical Items**
- Electric Showers and electric bathroom equipment
- Electric Blankets
- Sunbeds and all tanning equipment
- Fixed sink waste disposal unit
- Any white goods, i.e. Dishwasher, tumble dryers, fridges, freezers etc

**Heating and Cooking**
- Any gas appliances
- Any ovens, hobs etc
- Fixed Oil filled radiators and heaters
- Fixed storage heaters or hardwired heaters
- Any items requiring hard wiring to mains

**Sports and Safety Equipment**
- All buoyancy aids, floats, arm bands. All dinghies or floatation devices
- Personal Protection Equipment such as Crash Helmets, Cycling Helmets, Limb protectors (elbow pads etc)
- Personal Protection Equipment for work, such as Hard Hats, Eye protectors, Ear defenders etc
- All safety harness or load bearing equipment
- Firefighting equipment

**Children's Equipment**
- All car seats for all ages
- Prams and Pushchairs not compliant with current safety law, or incomplete/damaged
- Seating, high chairs, bouncers etc
- Carry cots, moses baskets
- Toys without a CE mark
Software and Hardware

- Home recorded DVDs, video and audio tapes
- Home recorded computer games and software on recordable CDs and DVDs
- Any of the above that is not original

Weapons

- Knives, Guns (including replicas), “made safe” guns
- Cross bows, Archery equipment and any hunting paraphernalia
- Fireworks or other explosives

Miscellaneous

- All personal equipment such as electric shavers, foot spas etc. Unless unused and in sealed box as sold
- All duvets, pillows and bed linen. Unless unused and in sealed packing as sold
- Any stained or used mattresses. Or mattresses not accompanying a bed
- All medication, prescription and non-prescription
- All foods and liquids
- Prescription spectacles
- All cleaning equipment/consumables. Such as bleach, polish etc
- All aerosol products
- Ivory, furs and any other animal related products
- All gas, petrol, diesel powered products. Such as mowers, strimmer’s, generators, tools etc

Fire safety labels
There are two versions of a fire label as shown below. They are permanent and will be sewn into or stapled to the item. Unfortunately, we cannot accept items where the labels are not on each individual item. The fire label may be on any external surface of the item including underneath removable seating and cushions.

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**CARELESSNESS CAUSES FIRE**

A N Other Ltd. AB1 2XY

AB 1234
1 March 1990

This article contains CM Foam which passes the specified test. All upholstery is cigarette resistant.

All cover fabric is cotton and is match resistant

This article does not include a Schedule 3 interliner

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**CARELESSNESS CAUSES FIRE**

Batch/ID No 0F 1234

To comply with The Furniture and Furnishings (Fire) (Safety) Regulations: This article does not include a Schedule 3 interliner.

All foams, fillings and composites have been tested to ensure compliance with the relevant ignitability test. All covers and fillings have been tested to ensure that they are cigarette resistant. All covers have been tested to ensure that they are match resistant.

This article contains CM Foam which passes the specified test. All upholstery is cigarette resistant.

Further details are available from your retailer